### **Role of Machine Learning in Optimizing IT Infrastructure**

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#### **Abstract**

Modern societies depend heavily on infrastructure systems; however, these systems are very vulnerable to both natural and man-made calamities. Repair-scheduling techniques are necessary for effective post-disaster recovery, given the system's requirement to share restricted resources. The study emphasises the potential of a comprehensive strategy for telecommunications energy efficiency, which includes implementing intelligent power management systems, employing green data centres with cutting-edge power management techniques, deploying energy-efficient hardware, and optimising network traffic flow. In order to address these problems, we provide a unique strategy for optimising infrastructure systems' post-disaster recovery by using Deep Reinforcement Learning (DRL) techniques and integrating a specialised resilience indicator to guide the optimisation. A graph-based structure is used to describe the system topology, and a sequential decision-making problem is used to design the system's recovery procedure. In order to enhance model performance, the research uses techniques like random oversampling and undersampling on a dataset spanning from 2015 to 2022 that include parameters like pipe age, material, diameter, and maintenance history. In recall (0.795 vs. 0.683), a crucial indicator for managing water infrastructure, XGBoost performs better than logistic regression. XGBoost has better overall performance with a higher Matthew's correlation coefficient (MCC) and F1 score, successfully balancing accuracy and recall, even if logistic regression offers slightly greater precision (0.695). Because it tackles the need for reliable predictive models to foresee and lessen water pipeline breakdowns, this study is crucial. This research promotes more effective and sustainable water management for infrastructure by providing a thorough framework for handling massive datasets and demonstrating how precise forecasts may save maintenance expenses and water waste.

**Keywords:** - Matthew's Correlation Coefficient (MCC), Water Infrastructure, Sustainable, Large-Scale, Datasets, Graph-Based Structure, Deep Reinforcement Learning (DRL), Water Pipeline, Post-Disaster Recovery, Logistic Regression, Management Techniques, Efficient Hardware.

#### I. Introduction

In this situation, technologies like artificial intelligence (AI), machine learning (ML), and deep learning (DL) may be very effective tools that provide sophisticated answers for data analysis, predictive modelling, and decision-making processes. AI, ML, and DL have already shown amazing capabilities in a variety of fields, including healthcare and finance [1], and interest in their use in urban management has already grown. Urban dwellers' quality of life may be enhanced by these technologies, which might maximise the operation of vital infrastructure systems and enhance resource utilisation. For example, DL models allow smart grids to utilise energy more efficiently, ML algorithms anticipate and alleviate infrastructure problems, and AI can power intelligent traffic management systems when there is congestion and emission reduction [1, 2]. In order to create resilient urban ecosystems that can adjust to change and run sustainably over time, such technologies become crucial. Based on these findings, the study makes an effort to close these gaps by offering a thorough literature assessment, relevant keyword co-occurrence analysis, and cluster analysis to identify new trends and research objectives.

In order to create robust cyber infrastructure, this study offers a thorough examination of how AI and machine learning may optimise security measures [1, 2]. First, a summary of the changing environment of cyber threats emphasises how sophisticated assaults are becoming against organisations. Then, fundamental ideas in AI and machine learning are described. The present status of AI and machine learning is then analysed in relation to the main cybersecurity paradigms, such as adversarial AI, network security, endpoint protection, and security analytics. Capabilities for improved automation, threat detection, and adaptive defence are shown by representative use cases [2, 3]. There is also discussion of limitations and difficulties. In order to develop

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intelligent, dynamic cyber defences that are customised for every organisation, a strategic framework for integrating AI and machine learning across paradigms is finally put out. To effectively use AI's potential, suggestions are made for fostering collaborations between cybersecurity and data science specialists.

• Energy-Saving Techniques: Energy sources that don't harm the ozone layer are known as green energy. They are an excellent substitute for fossil fuels. Figure 1 [1, 3] illustrates the steady growth in the share of renewable energy sources in power production between 2010 and 2020. 2802 gigawatts (GW) of total production capacity were derived from renewable energy sources.

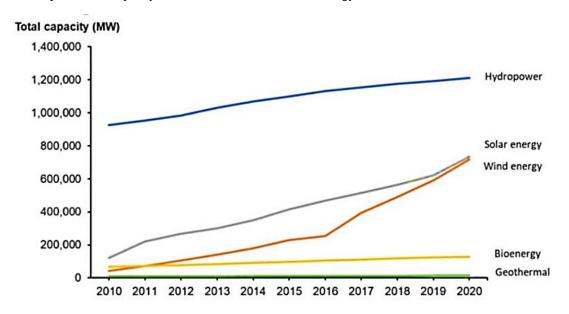


Fig. 1 The Generating Capacity of Global Renewable Energy Sources from 2010 to 2020.

In contemporary cultures, infrastructure systems are essential to maintaining economic and social functioning [1, 2]. They cover a wide variety of vital services that together contribute to the productivity and well-being of communities, such as communication networks, water supply systems, transportation networks, and power grids. These vital systems, however, are very susceptible to a range of man-made and natural calamities, including hurricanes, floods, earthquakes, and terrorist strikes. These kinds of occurrences, which are often unanticipated, upset systems both within and outside of them, resulting in significant financial losses and social effects [6, 12]. One major obstacle to designing these systems effectively in anticipation of such negative impacts is the scarcity of emergency repair resources [5]. This makes it impossible to do significant repairs at the same time, which might lengthen the healing period and worsen the negative effects [5, 6]. Resilience, which is the capacity of infrastructure systems to bounce back fast from catastrophe occurrences, is a desirable quality for both design and life cycle maintenance of such extended networks [6, 7]. The latter calls for effective decision-making strategies that can guarantee the quickest recovery route and optimise the utilisation of available resources [4, 5].

$$LoR = \int_{t_0}^{t_1} [F_0 - F(t)] dt, \dots 1$$

The repair sequence is prioritised using component ranking-based approaches according to pre-set standards such component criticality or significance [4, 6]. For example, because of their crucial function in power distribution, component like transformers and breaker panels may be rated higher in the context of electrical substations, which will be used as a use-case in this article [5, 6]. In earlier research, several topological characteristics, such as edge betweenness and node degree, were also used as criticality indicators [6, 7].

The search space of potential repair sequences is repeatedly explored by evolutionary algorithms, which then greedily choose the one that maximises a predetermined resilience-oriented goal, such minimising downtime or the introduced LoR [8]. For instance, the simulated annealing (SA), tabu search algorithm, and genetic algorithm (GA) are often used in the post-disaster recovery optimisation of power systems and transportation networks [7, 8].

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Data-driven machine learning algorithms use historical data or simulation to supervised discover patterns and connections across infrastructure elements [6, 7]. Since this is a result of deployed measurement (monitoring) systems, once trained, they should be able to make prompt judgements based on real-time damage assessment. The travelling salesman issue, supplier selection, and route planning have all benefited from the effective use of such sequence-to-sequence models [6, 7].

In contrast to supervised data-driven neural network models that acquire knowledge using fixed labelled inputs and outputs pairs, reinforcement learning (RL) algorithms offer an additional method for optimising post-disaster repair sequences by communicating in a computerised setting and getting feedback on how various actions are performed [6, 7]. They are superior to conventional optimisation techniques in a number of ways. First off, RL is well-suited to solving dynamic sequence optimisation issues with solid theoretical underpinnings since it inherits the fundamental frameworks of dynamic programming and Markov decision processes (MDP) [8]. Second, RL doesn't need as much huge, difficult-to-obtain labelled data since it continually learns and refines its policy via interactions with the environment [8, 9].

Variations in data quality and missing values make managing water distribution systems even more difficult, which emphasises the need of careful data pre-processing and validation. Enhancing water distribution systems by effective administration will greatly reduce non-revenue water losses and the world's water shortage problems. In addition to being wasteful, leakage in water pipelines—which account for 70% of nonrevenue water—poses a concern to public health because of possible pollution [8, 9]. Enhancing current water distribution networks and bolstering the roles of pipes in water collection, transit, and distribution need efficient management techniques. Water pipes are susceptible to a number of environmental and physical conditions that may reduce their efficiency and cause collapse [9, 10]. Water distribution companies and utility management are under more pressure than ever to come up with creative solutions to this crucial infrastructure problem because of the growing danger of failure. This highlights how crucial predictive models are for anticipating pipe failures and enhancing the effectiveness of maintenance and rehabilitation initiatives [9, 10].

This study's main goal is to use supervised learning classification methods, notably logistic regression, to forecast the probability that pipe failures would occur within certain time frames [9, 10]. Using input variables including pipe age, material, diameter, and maintenance history, this method calculates the likelihood of a pipe breakdown occurrence. In order to do this, we painstakingly gathered and arranged a large repository of unprocessed data on pipe section inventories from 2015 to 2022 [9, 10], adding other characteristics to look at relationships with pipe failures. Important insights into the network's dynamics and infrastructure resiliency are offered by this data. An estimated \$170 million is lost financially each year as a result of pipeline leaks, underscoring the essential need for swift action to address this problem [9]. Even though the water supplies department has started a repair and replacement program, further improvements are necessary in light of the concerning number of pipeline breaches that have been documented, which was close to 8,000 in 2017 [9, 10]. In order to make leak localisation easier in water distribution networks, many methods have been used.

#### II. Literature Review

The water sector is becoming more and more aware of machine learning's (ML) revolutionary effects, especially in the areas of resource management and water quality assessment. It has proved beneficial in analysing and forecasting data from a variety of water habitats, including drinking water, sewage, ocean, groundwater, and surface water. More accurate models and conclusions are produced when machine learning (ML) is used to solve complicated, nonlinear issues that standard models find difficult to handle [9, 10].

One sustainable strategy for reducing urban flooding is green infrastructure, or GI. It is still difficult to directly use models created by machine learning (ML) to enhance the quantitative design of GI at the city scale, despite the fact that they have shown benefits in urban flood simulation [11]. This is addressed in this work by integrating the non-dominated sorted genetic algorithm-II (NSGA-II) with an interpretable machine learning model based on support vector machines (SVM) and the Shapley associative explanation (SHAP) technique. With a high area under the curve (AUC) value of 0.94, the model performs robustly when applied to the situation of downtown Beijing, China.

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The proliferation of online services, the emergence of big data, and the advancement of Internet of Things (IoT) technologies have caused the number of data centres (DC) to increase exponentially. DCs are the cornerstone of these new digital systems [12]. Due of its enormous energy usage, this presents serious environmental issues. By 2025, the DC's systems' increasing energy usage is predicted to be responsible for 3.2% of the world's carbon emissions. One of the biggest obstacles to energy efficiency today is the DCs' astounding increase in energy usage.

A deep reinforcing learning-based multimedia streaming approach for mobility-aware vehicular networks—such as highway vehicles—is proposed in this study. We examine infrastructure-assisted and mm Wave-based situations where the limited range of mm Wave beams prevents the macro base station (MBS) from directly providing the streaming service to automobiles. Instead, users get the necessary videos via mini mm Wave base stations (mBSs) located along the route. The MBS proactively sends certain video chunks of the required contents to mBSs since a video stream is made up of sequential chunks and smooth streaming must be provided as users move quickly between several mBSs [13].

In smart cities, Internet of Things infrastructure is being developed with long-term feasibility for a variety of industrial applications, including smart industries and smart manufacturing. Security procedures, however, may not work in a smart city setting, and the current system has a number of shortcomings, including latency, privacy, scalability, and security [14]. To solve these issues, an IoT framework based on blockchain technology is being created. Initially, a variety of IoT devices are used to gather the raw data from the smart cities. The data are then pre-processed using adaptive data cleaning, and a prediction technique known as a denoising auto encoder is used to transform the data from poor quality to high quality.

#### III. Methodology

The purpose of this work is to use supervised learning classification methods, notably logistic regression, to forecast the probability of pipe failures within certain time periods. The water and sewage business painstakingly gathered a large amount of raw data on pipe section inventory throughout the water distribution network between 2015 and 2022. To monitor changes over time and look at trends in pipe failures, this data was methodically arranged annually. In order to investigate any associations with cases of pipe failures, other characteristics were included, including pipe age [14,15], material, diameter, and prior maintenance records. These attributes provide vital information on dynamics of networks and infrastructural resilience. The intricacy of overseeing water distribution systems is exposed by pre-processed characteristics, which are obtained from combinations of underlying features [15, 16]. The network's service history and geographic growth revealed disparities in data quality, which called for rigorous validation procedures [16, 17].

#### 3.1 Linear regression

Understanding the foundations of regression analysis is helpful before delving into logistic regression [17, 18]. A fundamental method for simulating the connection between a dependent component and multiple independent factors, linear regression is a cornerstone in this field [18, 19].

$$y_{pred} = \sum_{i=1}^{n} wixi + z......2$$

#### 3.2 Logistic regression

For a number of reasons, logistic regression is especially well-suited for this job. First of all, it is a dependable technique for managing binary classification problems, such determining if a pipe would break (yes or no) [19, 20]. It is very useful for comprehending the link between factors and the desired result since it can estimate the likelihood of an event happening depending on input attributes [20].

$$P(Y = 1|X) = \frac{1}{1+e^{-z_{\cdot}}} \dots 3$$

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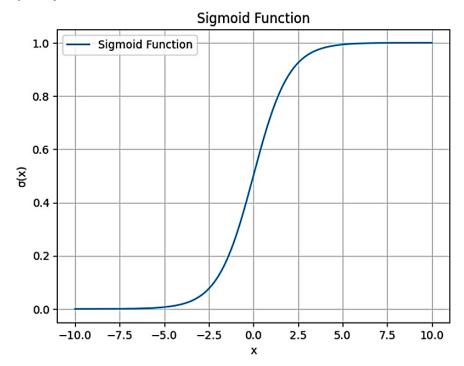


Fig. 2 An illustration of the logistic function. [20, 21]

#### 3.3 XGBoost: a framework for predictive modelling in water pipeline failures

Our thorough analysis of the logistic regression and XGBoost models' predictive powers in the context of water pipe failure prognostication provides a thorough grasp of each model's advantages and disadvantages [20, 23]. A complex machine learning technique called XGBoost expands on the ideas of gradient booster and Decision Trees (GBDT).

$$\begin{aligned} yi_{pred} &= \sum_{n=1}^{N} f_n(X_i), \dots 4 \\ \mathcal{L}(\theta) &= \sum_{i=1}^{m} L(yi_{pred}, yi) + \sum_{n=1}^{N} \Omega(f_n), \dots 5 \\ \mathcal{L}(\theta) &\approx \sum_{i=1}^{m} \left[ g_i f(x_i) + \frac{1}{2} h_i f^2(x_i) \right] + \Omega(f_n), \dots 6 \\ \Omega(f_n) &= y_T + \frac{1}{2} \lambda \sum_{j=1}^{T} \omega_j^2, \dots 7 \end{aligned}$$

#### 3.4 Contributions

This research establishes the foundation for resilient and sustainable water infrastructure systems by skilfully fusing domain knowledge with data-driven decision-making procedures [22, 23].

The following is a summary of this work's noteworthy contributions:

- Advanced predictive modelling: This work offers a comprehensive analysis of the logistic regression and XGBoost models' prediction abilities for predicting water pipe failures [22, 23].
- Comprehensive Methodological Framework: The study presents a strong methodology for organising and evaluating massive infrastructure management datasets [23].
- Cost reduction and environmental benefits: By reducing unforeseen maintenance costs, the research shows how precise pipeline failure prediction and prevention may result in significant cost savings [23].

#### 3.5 Methods for handling class imbalance and data processing

Data collection, pre-processing, feature development, and model assessment are all included in this section, with a focus on strategies for addressing class imbalance, a significant obstacle in developing predictive models for

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water pipe failures [25]. Five different annual datasets, each having 35 characteristics pertaining to the installation and operation of over 70,000 water pipes, were organised at the start of the data pre-processing phase [24, 25].

#### IV. Results, Discussion, And Comparative Analysis

For vital infrastructure structures including water pipes to remain dependable and secure, predictive maintenance is essential [25, 26]. This section provides a thorough evaluation of the prediction capabilities of two popular machine learning models for predicting water pipe failures: logistic regression and XGBoost. We evaluate the models using key metrics including recall, precision, F1 score, Matthew's correlation coefficient (MCC), and the area underneath the curve (AUC) using a carefully curated dataset that mimics real-world settings.

Table 1 Confusion matrix for XGBoost.

	Predicted Positive	Predicted Negative	
Actual Positive	789	206	
Actual Negative	369	639	

Table 2 Logistic Regression Confusion Matrix.

	Predicted Positive	Predicted Negative
Actual Positive	698	245
Actual Negative	986	548

A key method for assessing classification models is the confusion matrix, which compares the predictions to the actual results. Confusion matrices were examined for both logistic regression and XGBoost in order to determine their predictive capacities [29, 30]. Tables 1 and 2 [28] provide the confusion matrices, which offer important metrics:

Pipe failures were accurately predicted using true positives (TP),

$$TP = \frac{TP}{TP+FN} \dots 6$$

$$Recall = \frac{TP}{(TP+FN)} \dots 7$$

$$precision = \frac{TP}{(FN+FP)} \dots 8$$

$$F1 = \frac{2 \times (precision \times recall)}{(precision + recall)} \dots 9$$

$$MCC = \frac{(TP \times TN) - (FP \times FN)}{\sqrt{(TP+FP)(TP+FN)(TN+FP)(TN+FN)}} \dots 10$$

Table 3 Comparisons of Metrics. [26, 27]

Metrics	XGBoost	Logistic regression	
Recall	0.965	0.648	
Precision	0.648	0.697	
F1 Score	0.245	0.549	
MCC	0.978	0.645	
AUC	0.356	0.660	

Table 4 Metrics Comparisons.

	Recall	Precision	F1 Score	MCC	AUC
XGBoost	0.5989	0.947	0.346	0.479	0.549
Logistic Regression	0.489	0.648	0.549	0.649	0.648

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To enable more thorough analysis and comprehension, Table 3 and the detailed comparison provide these measures side by side [27, 28].

#### V. Conclusion

This study offered a thorough examination of how AI and machine learning may improve cybersecurity tactics to create robust infrastructure against ever-increasing threats. First, the increasing complexity of attacks—from ransomware to APTs—was examined, highlighting the need of adaptive defences.

To maximise the effect of these efforts, a strategic framework has been developed to provide organisations an organised way to match their AI cybersecurity activities with the unique risks, processes, and infrastructure features of their environments. The understanding that AI models and related procedures must be continuously improved is at the heart of this architecture.

Recent developments have highlighted the importance of AL, ML, and DL technologies in improving urban performance in terms of efficiency, sustainability, and liability. AI-based software facilitates real-time data analysis and builds predictive models, both of which are essential for encouraging the wise use of municipal resources. For instance, it contributes significantly to environmental sustainability by preventing traffic congestion with intelligent traffic management systems.

Using two machine learning models, logistic regression and XGBoost, this work investigated many methods for addressing imbalances in classes and applied them to the mathematical modelling of water pipe failures. From 2015 to 2022, we painstakingly gathered and pre-processed an extensive dataset from a water and sewage firm, including important characteristics like pipe age, material, diameter, and repairs history. We made sure the dataset was appropriate for robust model training by addressing class imbalance using techniques like randomisation of oversampling and undersampling. With a rate of 0.795 vs 0.683, our analysis showed that XGBoost performed better than logistic regression, especially in recall. In the context of water infrastructure, where failing to detect a possible breakdown might result in serious operational and safety hazards, this increased recall is essential. XGBoost's overall performance, as shown by measures like the Matthews correlation coefficient (MCC) and F1 score, highlighted its superior ability to balance accuracy and recall, even though logistic regression showed slightly greater precision (0.695).

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